



Internet Availability and Access Policy for Students

Texila American University

1. Purpose

This policy outlines the guidelines and procedures for providing internet access to students for academic purposes. The goal is to ensure that students have the necessary resources to engage in research, online learning, and other academic activities while maintaining the integrity and security of the institution's Information Technology (IT) infrastructure.

2. Scope

This policy applies to all students enrolled at Texila American University who use the institution's internet services for academic activities.

3. Internet Access

3.1 Campus Network

- All students enrolled in Texila American University are provided with access to the campus-wide internet facility.
- Students can access the network from various locations, including classrooms, libraries, and designated study areas.
- The network will require student authentication through a secure login system provided by the institution.

3.2 Remote Access

- Students are also provided with secure remote access to online learning platforms, research databases, and academic materials via Virtual Private Network (VPN) or other secure methods.
- Remote access is intended for academic use only and students are required to use their personal login credentials.

4. Acceptable Use

4.1 Academic Purposes

- The internet should primarily be used for academic purposes, such as:
 - Accessing Online resources like Learning Management System , Campus Management System.

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- Accessing online academic resources (journals, e-books, databases).
- Researching topics related to course materials.
- Engaging in online collaboration and discussion with peers and faculty.

4.2 Unacceptable Use

- The internet must **not** be used for:
 - Non-academic activities such as gaming, streaming entertainment, or social media.
 - Downloading or accessing inappropriate, illegal, or harmful content.
 - Sharing personal login credentials with others.

4.3 Internet Etiquette

- Students should respect others' use of the internet and refrain from activities that may disrupt or slow down the network for other users.
- Malicious activities such as hacking or intentionally spreading malware are strictly prohibited.

5. Monitoring and Security

5.1 Network Monitoring

- The IT department of the institution is responsible for availability of uninterrupted Internet services
- IT department may monitor internet usage to ensure compliance with this policy and to maintain the integrity of the network.
- Network usage statistics may be collected for monitoring purposes but will be handled in accordance with privacy laws and regulations.

5.2 Security Measures

- Students are required to follow recommended security practices such as updating antivirus software and avoiding suspicious websites.
- The institution is not responsible for personal devices' security, and students should ensure their devices are secured against malware.

5.3 Data Protection

- Students should adhere to data privacy guidelines when accessing sensitive information. Any misuse or breach of confidentiality may lead to disciplinary action.

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6. Service Availability

6.1 Availability

- Internet access will be available on-campus during regular hours, and students are encouraged to use the resources during these times.
- Remote access to academic resources will be available 24/7, barring any technical maintenance or outages.

6.2 Maintenance

- Periodic maintenance of the network may result in service interruptions. The IT department will provide advance notice for planned maintenance.

7. Consequences of Misuse

- Any violation of this policy may result in disciplinary action, including, but not limited to:
 - Temporary or permanent suspension of internet access.
 - Referral to the institution's disciplinary committee.

8. Support

8.1 Technical Support

- Students encountering issues with internet access should raise a request in the Grievance module from the student portal for immediate assistance.

8.2 Academic Support

- For academic resources, including online learning tools, students can raise a request in the Grievance module from the student portal for immediate assistance.

9. Policy Review and Updates

- This policy will be reviewed annually or as needed to ensure its relevance and effectiveness. Any updates will be communicated to students through official channels.